

Greece Jobs Expertini®

Customer Service Agent

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Company: Nezda Technologies Inc.

Location: Greece

Category: office-and-administrative-support

Nezda is currently hiring for Customer Service Agent to provide exceptional support to multiple locations in #Greece.

Language: Candidate should be Fluent with at least any one of the following: German, Dutch, Norwegian, Swedish, Finnish or Italian

Qualifications:

Has the ability to use Computers Navigation in desktops

Has the ability to use Internet applications Knowledge of browsers, clear cookies, settings, Usage of MS Office

Typing skills: Speed: 25 wpm & Accuracy

Multitasking, being able to handle calls while navigating on tools

Has good soft skills

Has Commitment to Quality

Job Description:

Maintenance of good relations between the associates

Responsible for handling incoming and outgoing transactions (call, email) according to the current clients procedures and processes, which includes but is not limited to:

Technical Support

Customer Service

Sales

Back-office

All executed duties always strive to reach the defined key performance indicator targets.

WAYS TO APPLY:

Send your resume to ashish.s@nezdaglobal.com.

Apply through this link: <https://nezdaglobal.com/jobs/customer-service-agent/>.

Job Category: CSR **Job Type:** Full Time **Job Location:** Greece

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