

## Dutch speakers Customer Service Representative

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Company: City Job Offers

Location: Greece

Category: office-and-administrative-support

## Dutch-speaking Customer Service Representative

Are you a Dutch speaker and passionate about traveling? Do you want to be part of creating and delivering fantastic customer experiences? We offer you an excellent opportunity.

## Dutch speakers, Customer Advisor Representative

We are looking for Customer Advisors to join our team! You'll be the difference between just an average or an exceptional customer experience.

### About the Company

It's a BPO company that helps disruptive brands build engaged, pleased, good customer experiences powered by the combination of humanity and technology. Talking, messaging, texting, and video chatting with thousands of customers every day provide a unique experience. This exceptional customer experience starts with you!

### Your Profile

- You are proficient in Dutch and English
- You are a resident of Greece (or willing to relocate to Greece before start) and have high-speed

internet

- You have six months or more of customer services experience
- High school diploma or equivalent
- You are able to recognize, apply and explain products or services knowledge
- Computer savvy

### **Your responsibilities**

- **Attend inbound and outbound calls, as well as emails, from clients and customers.**
- Provide answers to resolve customers' issues.
- Be the point of contact for our accommodation partners.
- You will have to resolve fundamental questions and queries such as modifications to rooms, rates, availability, extranet tooling etc.
- You must use the right tools, methods, and processes to provide accurate, valid, and complete information.
- You must ensure a high level of partner service and a positive partner experience.

### **Benefits**

#### **- Monthly meal allowance**

#### **- Private health insurance from day one**

- Knowledgeable, encouraging, supporting, and presenting leadership.
- Diverse and community-minded organization.
- Opportunities to grow and develop your international career, learning options for aspiring minds.
- Twenty-five days of annual holidays.

#### **- Relocation package**

- Competitive salary + performance bonus and benefits you'd expect and maybe a few that would pleasantly surprise you

Convert your passion for travel into action in customer service, an award-winning employment experience earning the company culture. Help people to find great places and create unique travel experiences.

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