

## Dutch Speakers - Customer Support - Automotive Industry - Athens

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Company: Patrique Mercier Recruitment

Location: Athens

Category: office-and-administrative-support

Are you ready to join the **Customer Support Team** of the **world's largest company in the automotive industry**, which develops, manufactures, distributes and sells premium and luxury cars and vans?

We are looking for **fluent Dutch speakers** eager to work in **Athens** for the transportation leader!

### Responsibilities:

Provide support on inquiries and complaints by phone, email, or chat

Answer incoming calls and emails concerning products, sales, service, corporate information, appointments, etc.

Maintain high level of customer support and customer satisfaction, keeping a customer relationship database

Strive for client retention and loyalty and aim for a positive response to the customer's inquiry

### REQUIREMENTS

This role requires:

**Native or near native Dutch speaker**

B2-level English

Passion for customer support, competitive and a risk-taker

At least a high school diploma or completed vocational training

European citizenship or work permit for Greece

Previous experience on customer sector will be considered positively

## BENEFITS

What you will get:

**1200€ - 1400€ gross salary**

**14 salaries per year**

**Complete relocation support** (flight ticket to Greece, 4-week accommodation, pick-up & drop, assistance finding an apartment, real estate fee covered by us)

Monthly performance bonus

Private Health Insurance

Free online Greek language courses

The best commissions in the market

The possibility to learn with the best team

Excellent career opportunity in a multinational industry leader

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