

German Customer Service at Mercedes - Remote from Greece

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Company: Cityjoboffers

Location: Greece

Category: office-and-administrative-support

Description:

German-speaking Customer Service Advisor for Mercedes-Benz (Automotive)

Are you a car enthusiast and want to combine your passion with your career? This opportunity is your fast track to success! #wearehiring

Embark on an exhilarating journey with a team representing Mercedes-Benz, Germany's leading automotive brand known for its cars, buses and trucks. Immerse yourself in the realm of automotive excellence and craftsmanship.

German-speaking automotive customer service advisor for Mercedes (Remote from Greece)

As a German-speaking Customer Service Advisor for Mercedes-Benz, you will be the primary contact for customer inquiries, providing seamless assistance via phone, email and chat. We aim to nurture your enthusiasm for cars and excellent customer service with this position in sunny Greece. If you are looking for a motivating position that will expand your professional network and enhance your communication skills, buckle up and read on!

Your profile

Proficient in German with very good command of English (both spoken and written).

A deep-rooted passion for cars

Exceptional communication skills

Problem-solving mentality and a strong sense of ownership

Technical knowledge and willingness to learn

Positive and team oriented attitude

Requirements:

Your responsibilities

Be the main point of contact for customer inquiries, representing the esteemed brand of cars

Utilize phone calls, emails and chats to ensure a smooth customer experience

Respond to product and service queries, providing expert advice on a range of automotive related issues

Address and resolve issues quickly and professionally, always prioritizing customer satisfaction.

Turn every customer interaction into a positive experience!

Offer:

Benefits

Work Remotely from Greece

Full relocation support, including all costs from your departure until you are settled in your new home in Greece.

Competitive salary package + 2 additional salaries per year

Refer a friend program with a referral bonus of up to 3,500 euros

Health benefits and numerous other discounts

Fully paid training provided by certified trainers

Career paths within a large company with more than 11,500 employees

Special events, community and social responsibility initiatives

Free online Greek courses

State-of-the-art work environment with relaxing breakout areas

The opportunity to work for a Great Place to Work certified company

Take the wheel of your career and drive towards a multinational experience, all while representing one of the world's most iconic brands. If you're ready to accelerate in the automotive sector in Greece, apply now and let's get started!

Skills/ Assisting, Customer Support, Interpersonal Skills, English Language, German Language

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