

German-speaking Customer Service Advisor for Audi (Remote from Greece)

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Company: City Job Offers

Location: Athens

Category: office-and-administrative-support

German-speaking Automotive Customer Service Advisor for Audi (Remote from Greece)

Are you passionate about premium cars and aspire to work with a prestigious automotive brand? Audi, a leading German automotive manufacturer known for its luxury vehicles, is looking for a German-speaking Customer Service Advisor. This is an amazing opportunity to turn your car enthusiasm into a thriving career!

Join our team to provide exceptional customer service and technical support to Audi customers, mainly focusing on digital services like Audi Connect. Be part of a journey that celebrates innovation and excellence in the automotive industry, all from the comfort of sunny Greece.

Your Profile

- Proficiency in German with a very good command of English (both spoken and written)
- A passion for luxury cars and the automotive industry
- Strong communication skills, able to handle customer inquiries with professionalism and care
- Problem-solving abilities with a customer-centric approach
- Basic technical knowledge, especially around digital services and connectivity in vehicles
- Team player with a positive attitude

Your Responsibilities

- Act as the first point of contact for Audi customers, handling inquiries via phone, email, and chat
- Provide guidance and support on Audi Connect and other digital services
- Ensure customer satisfaction by efficiently resolving issues and queries
- Educate customers on the features and benefits of Audi vehicles and services
- Maintain a high standard of service, in line with the prestigious Audi brand

Benefits

- Remote work opportunity from Greece.

- Full relocation support, covering all expenses from your departure to your settlement in Greece
- Competitive salary package with additional financial benefits
- Health benefits and numerous other discounts
- Fully paid training provided by certified trainers
- Career paths within a large company with more than 11,500 employees
- Participation in special events and corporate social responsibility initiatives
- Free online Greek language courses
- Modern and comfortable work environment designed to boost productivity and creativity

Embark on this exciting career path with Audi, where luxury meets innovation. Apply now to join a team that drives forward automotive excellence and customer satisfaction.

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