

German-speaking Customer Support Advisor for Volkswagen

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Company: City Job Offers

Location: Greece

Category: office-and-administrative-support

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Are you enthusiastic about the automotive world and eager to engage with one of its most iconic brands? Volkswagen, renowned for its innovation and quality, is on the lookout for a German-speaking Customer Service Advisor. Here's your chance to merge your passion for cars with a professional leap in your career, all while enjoying the beautiful backdrop of Greece!

Embark on this journey with us to deliver outstanding customer service and technical assistance to Volkswagen customers, with a particular emphasis on digital solutions like Volkswagen Car-Net. Join a team that is at the forefront of automotive advancement and customer care, and do it all under the Grecian sun.

Your Profile

- **Fluent in German and a strong command of English (both verbal and written)**
- A fervent interest in the automotive industry, especially Volkswagen's legacy
- Excellent communication skills, capable of addressing customer concerns with

professionalism and empathy

- Proficient in problem-solving, focusing on customer-centric solutions
- Basic understanding of technical aspects, particularly in digital services and vehicle connectivity
- A collaborative team player with a positive and proactive attitude

Your Responsibilities

- Serve as the primary contact for Volkswagen customers, addressing inquiries through phone, email, and chat
- Offer guidance and support on Volkswagen Car-Net and other digital services
- Ensure customer satisfaction by resolving issues and answering queries effectively
- Educate customers about the features and advantages of Volkswagen vehicles and services
- Uphold a high standard of service that reflects Volkswagen's esteemed reputation

Benefits

- Comprehensive relocation support, covering all expenses from departure to settlement in Greece

- A competitive salary package with additional financial incentives
- Health benefits and a variety of other discounts
- Extensive training provided by experienced trainers
- Career development opportunities within a global company boasting over 11,500 employees
- Engagement in special events and corporate social responsibility projects
- Complimentary online Greek language courses
- A modern, comfortable work environment designed to foster productivity and innovation

Join Volkswagen's team today, where innovation meets legacy. Apply now to be a part of a team driving automotive excellence and unparalleled customer service.

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