

German-speaking Technical Support for famous cloud solutions brand in Athens, Greece

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Company: Nordic Jobs Worldwide

Location: Greece

Category: computer-and-mathematical

Job Description

A great opportunity for German speakers to work in a technical position for a famous cloud solutions brand in sunny Athens!

Our multicultural client is searching for German speakers to join forces with their customer consultant team in Athens. With a modern, bright offices, our client offers both the work and cultural experience!

Athens is a city brimming with interesting things to do. As one of the world's biggest tourist locations, Athens is filled cultural experiences, no matter where you are! You can enjoy new foods, explore cultural areas such as Akropolis and the Dionysuis' theatre. Maybe you want to enjoy Athens without having to treat it like a 7-day-crash-course? With a beach with crystal clear water and enormous sand areas?

Sounds interesting? Let's continue...

About the role:

Our client is an American company specializing in cloud storage services, offering online backup & files synchronization solutions.

As a member of our German Technical Support Interaction Experts team, you will be providing 24/7 support for users from Germany, Austria & Switzerland, helping them with their inquiries and technical issues via phone & e-mail.

Job Requirements:

Advanced writing & verbal communication skills in **German**

Good technical troubleshooting & problem-solving skills

Technical background & familiarity with technology trends

Experience in customer service will be appreciated

Positive attitude & team spirit

Successful candidates will receive professional training by certified instructors and will be working in a modern working environment, located close to Athens center.

What we offer:

Complete relocation support (flight ticket to Greece, 2-week hotel accommodation, pick-up & drop, assistance finding an apartment, real estate fee covered by us), when applicable

Competitive monthly salary + 2 extra salaries per year

Private Health Insurance

Numerous benefits and discounts

Full training by certified instructors

Professional growth & development opportunities

Special events as well as community & social responsibility initiatives

Free online Greek language courses

State of the art premises, providing a great working environment with relaxing break areas

Work for a Great Place to Work-Certified Company that fosters diversity

Moreover, this is a great opportunity to advance your career and work for a multinational company, by developing strong experience and skills, while representing one of the biggest brands worldwide. In addition, you will be a member of a company that fosters diversity, offering to all, regardless of gender, ethnicity, religion, culture or age. For these reasons, we invite you to join our big family of more than 10.000 people from 109 nationalities.

About Multilingual Jobs Worldwide

We are a leading multilingual recruitment specialist agency, with businesses from all over the

world, connecting talent from Germany, France, Netherlands, Belgium, Italy, Spain, and more. Multilingual Jobs Worldwide is a leading language recruitment agency in Europe, matching the most exciting jobs with multilingual talent. We have offices in Oslo, Tallinn, Malaga, Malta, and Lisbon. We have helped over 3000 people find their dream job with our 300+ partners in over 30 countries.

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