

Norwegian Customer Service

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Company: Recruit4.work

Location: Greece

Category: office-and-administrative-support

Are you someone who likes to help people with their questions and do you want to experience the Mediterranean life? Then we have the job for you! We are looking for customer service representatives who can ensure a friendly and positive customer service experience for the customers. While doing this you can experience the Mediterranean life by living in beautiful Greece! Want to start this next adventure? Check out this position!

We are looking for customer service representatives for a Swedish multinational home appliance manufacturer. In this challenging role, you will help end clients solve problems and answer any questions they may have.

Responsibilities

Agents are responsible for servicing all queries relating to Client associated products and services via telephone, email & chat

Service bookings

Other contacts from consumers:

Product Advice

How to use our products

Complaints and refunds

Registration of the products

Webshop Support

Retailers Support

Our ideal candidate is

A natural team player - we believe in supporting and developing our people,
Someone who loves to give and receive fantastic customer service - we want you to treat every call, email or social media post as an opportunity to delight our customers

Required skills

Fluent in Norwegian

Working proficiency in English

Excellent communication skills

Previous customer service experience is a plus

Ability to show empathy towards customers

You have a positive & flexible attitude

Attendance and punctuality

Ability and will to absorb knowledge

Benefits

Excellent benefits package

Multilingual and excellent work environment to provide customer service

Extensive training

Adaptation to Greek Culture and Greek language Courses,

Internal employee incentives

Location

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