Senior IT Support Engineer

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Company: JobFind.gr

Location: Greece

Category: computer-and-mathematical

IT engineers are high-level IT personnel who design, install, and maintain a company's computer systems. They are responsible for testing, configuring, and troubleshooting hardware, software, and networking systems to meet the needs of the employer. IT engineers may also be required to train staff and manage projects.

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Type of Work

The IT Support Engineer will work mostly with a physical presence in the headquarters of our company 40 hours per week. There are optional requirements from the company for an engineer to work outside business hours but only if the employee agrees tto the terms.

Responsibilities:

Meeting with the IT manager to discuss system needs.

Designing and installing computer hardware configurations.

Installing software and networking systems.

Working Remotely or On-Site at the client premises to resolve technical problems.

Troubleshooting network and software issues to the Clients under contract or to Partners.

Installing high-level software security systems.

Training staff on newly installed hardware and software systems.

Fixing hardware, software, and networking issues in endpoints and Servers (Windows, Linux, Mac)

Responding to general IT requests.

Ensuring security software is kept up to date.

Filing monthly reports for the IT Manager.

Educating and Onboarding Customers and Partners for the specialized software that the company supports (Data Recovery, Cloud Backup, Cyber Security Solutions, Antivirus, etc)

Performing Live Webinars and Demonstrations through Zoom, Teams, and other videoconferencing software

Απαραίτητα Προσόντα:

At least 10 years in the IT Support Sector

Completed Military Obligations

Experience & Certifications in Microsoft 365 platform

Experience in setting up and configuring local and wireless networks

Experience in configuring Firewalls & RoutersActive experience in Networking (VLAN, Routing, STP, etc)

Design and implement Networking solutions such as VPN, DNS, DHCP, etc

Designing and implementing Active Directory, Group policy etc

Bachelor's degree in computer science or a similar field.

Extensive knowledge of computer hardware systems.

Familiarity with Windows OS systems, Enterprise, programming languages, and Office software.Knowledge of LAN and wireless networks.

Driver's License.

Ability to troubleshoot complex software and hardware issues.

Very good written and verbal communication in Eglish

Skills that are important for the selection:

Experience in Virtualization Technology (Vmware, HyperV, KVM, etc)

Experience in Google Workspaces

Ability to project manage.

Cyber Security Policies and Applications

Παροχές:

Monthly salary: 1500-1800 / month depending on skills

Re-evaluation of salary in 3 months

Corporate Mobile Phone

Corporate Laptop

40hours per week schedule

Optional Bonus for over-hours work

Certifications for new products and services

Constantly evolving environment

Private Medical Insurance after 3 months

An environment that listens to your proposals for new products and services if they are aligned with company goals

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