

Greece Jobs Expertini®

Senior Software Support Consultant | Athens, Greece

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Company: Entersoft

Location: Greece

Category: other-general

We are Entersoft Group of companies, a leading business software and services provider in South East Europe and the Middle East offering a comprehensive and integrated business software suite with ERP, CRM, Retail, WMS, Mobile, e-Commerce and B.I. applications.

Our mission is to provide constantly innovative and effective full range integrated Enterprise Applications along with high quality services and support our customers to ensure optimized efficiency. With more than 20 years of experience, 4.000 customers and 500 employees, we continuously invest in advanced technologies and professional development of our people to ensure maximum efficiency and long-term collaborations.

We are expanding **Support & Knowledge Department Athens** and we are looking for enthusiast professionals for the role **Senior Software Support Consultant**

About the Role

Become an expert in CRM/Mobile needs of enterprises from all major industries

Provide CRM/Mobile support to customers and partners

Provide training to customers and achieve their smooth introduction to the new software environment

Work with partners to define requirements, map functionality, and provide implementation guidelines

Get certified as a CRM/Mobile Software Consultant

Desired Skills and Experience

A bachelor or master's degree in Computer Science, Software Engineering or any other related field

2 – 4 years of working experience or good understanding of the business processes in one of the following areas: IT projects based on Mobile or CRM solutions. Business Consulting in Mobile or CRM solutions Enterprise applications in Apple iOS, Android, Windows Phone devices and tablets

Working experience in CRM applications or Mobile Apps based on Apple iOS, Android, Windows will be a plus

Good understanding of the business processes in Microsoft Technologies (SQL Server, SQL Querying)

Good knowledge and experience in XML constructs and VBScript

Be a team player

Able to collaborate, perform and meet strict deadlines

Fulfilled military services where applicable

What we offer

For the right talent that want to be part of our innovation-driven environment and high-performance culture, our offering includes:

Competitive remuneration package

Private health insurance plan

Become a certified Software Consultant

Training and development opportunities

Participation in innovative and complex projects for major organizations in Greece and abroad

A positive and supportive working environment

How to apply:

If you are interested in this career opportunity, then we are eager to get to know you! All applicants will be treated in strict confidence.

To apply for this role please send your CV at jobs@entersoft.gr, by citing Senior Software Support Consultant (Athens).

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