

## Slovenian-speaking Customer Support Specialist | Relocation package

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Company: Nordic Jobs Worldwide

Location: Greece

Category: office-and-administrative-support

### Job Description

**Do you speak Slovenian and want to gain international experience within customer service? Then we have a golden opportunity for you!**

Our multicultural client are searching for Slovenian speakers that want to work within customer service. We are looking specifically after you that have a good work attitude and service in your blood. With modern offices that are located in the central parts of Athens, our client offers both work experience and cultural experience in the charming capital of Greece!

### Why move to Athens?

Greece is much more than just a beautiful country. Greece is filled with history, culture, and nature, and boasts a great lifestyle. A large part of Athen's historic center has been transformed into a 3-kilometer-long pedestrian zone (the largest in Europe). Cultural and social life plays in the middle of, around, and in old landmarks. The magnificent Acropolis, visible from almost all parts of the city, reminds the Greeks of their legacy and the city's many changes.

Sounds interesting? Let's continue...

### About the role:

Our client is an expert in cooperation between people, this gives them an edge over their competition in delivering great customer service in all areas. They are a strategic partner for many well-known brands and are focused specifically on Customer service and Technical support. As a customer service agent your role, is together with a team, to handle customer problems with empathy and effectiveness. Your role will be in Slovenian, but our client

expects all clients to be able to communicate in English. The role handles service through multiple channels such as Phone, Email, and Chat.

It's essential that all customer service agents create and maintain solid customer relations through expert handling of all questions and worries of the customer.

## **JOB REQUIREMENTS**

Being native or near-native in Slovenian

English on a communicative level.

Politeness, courtesy and good communication skills.

Time management and multitasking abilities.

Ability to work in groups.

Flexibility in working hours and ability to work in shifts.

Software skills.

## **WHAT WE OFFER**

Relocation package that includes: Airplane tickets, 2 weeks free accommodation, agency support to find a new place to stay, taxi from the airport.

Free support from the Employee Relations department during the hiring process, with regard to your Social Security number, Health Insurance (IKA), Tax Number, and Bank account, etc.

Paid trainings to keep you up to date on products and procedures.

In-house doctor and medical insurance.

Excellent career advancement opportunities.

International working environment.

Company-organized festivals, parties, excursions etc. throughout the year.

Discounts for our employees all over Athens.

## **About Multilingual Jobs Worldwide**

We are a leading multilingual recruitment specialist agency, with businesses from all over the world, connecting talent from Germany, France, Netherlands, Belgium, Italy, Spain, and more.

Multilingual Jobs Worldwide is a leading language recruitment agency in Europe, matching the most exciting jobs with multilingual talent. We have offices in Oslo, Tallinn, Malaga, Malta, and Lisbon. We have helped over 3000 people find their dream job with our 300+ partners in over 30 countries.

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