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Swedish Travel Agent - Athens

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Company: Speakit

Location: Greece

Category: other-general

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Description

Are you a Swedish speaker?We are looking agents to work in Athens for one the biggest online hotel platform worldwide!

Turn your passion for travel into action in customer service helping people find great places to stay and creating unique travel experiences.

Hybrid working model

Responsibilities

Be the first point of contact for the world's first-class accommodation partners by resolving

basic questions and queries, such as modifications to rooms, rates, and availability, extranet tooling etc.

Provide accurate, valid, and complete information by using the right tools, methods, and processes.

Ensure a high level of partner service and a positive partner experience

Requirements

Native level of Swedish (oral and written)

Excellent command of the English language

A Bachelor's degree (preferably in Tourism/ Business Administration or any quantitative subject)

Experience in the Customer Service sector

Experience in working with KPIs

GDS knowledge will be considered as an asset (Amadeus or Sabre)

Computer literacy

Excellent communication skills and a can-do attitude

Quality focus and multitasking in a fast-paced environment

EU Passport

Relocation to Athens

Benefits

Work position in Athens, Greece

Salary: 1500€ gross per month

14 salaries per year

Extra monthly performance bonus

Indefinite duration contract

Private medical insurance

25 days of annual leave

Relocation package

Only CVs in English will be reviewed

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Generated on: 2024-05-06 Expertini.Com